

Subject: Support Services Minutes
Date: December 7, 2010

Attendees: David Weaver (UAA), Barb (UAS), Jennifer (KOC), Patty (UAA), Sandy (MSC), Mary and Cathy (SW)

1. Map-Works presentation overview with David Weaver, Map-Works Coordinator at UAA

David conducted this review having the team follow along with a power point presentation he developed for this meeting. The presentation lasted about 45 minutes.

The biggest difference between MapWorks and our UAOnline appointment screens is that MapWorks is currently used to target specific types of students (ie, FT Freshman) and those students are encouraged to participate in surveys at the beginning and midway through their 1st semester and again in their 2nd semester so a group of advisors can see how the student/s are doing in their semester, ie, are they struggling in certain areas ranging from course work struggles, financial, sense of belonging, etc.. It also provides immediate feedback to the student on how they are faring in their semester as well based on their survey responses.

Mary Gower asked David about how hard the buy-in has been by those responsible for logging into this system and working through the students. He said of the 30, over half he considers "All-Stars" because they are constantly monitoring students in that system, while the others seem to have a challenge in working it into their daily work hours.

Kodiak and Mat-Su are eager to see the community campuses be involved in this after the initial piloting of this product is concluded. If continue funding is provided for MapWorks, David mentioned that there is pricing structures to be reviewed and maybe at that point the community campus directors could be brought in for discussion.

Overall – it was a great presentation on that product.

2. Update on N2 Programming

The '3 Purpose Codes' to be added to our new UAOnline forms and Banner should be finished in the next week. N2 hopes to have the items packaged up and the mods shipped to Jane Vohden where she will place them in the TEST environment to review before she makes them available to us for our own testing in LRGP.

3. Meeting Adjourned

4. Next Meeting is February 1st at 11am.