

Subject: Support Services Minutes
Date: November 2, 2010

Attendees: Marian (UAA), Ginny (UAF), Barb (UAS), Jennifer (KOC), Patty (UAA)

1. Update on N2 Programming (from Patty)

N2 continues to work on the UAOnline Appointment Scheduling forms and is making progress. Was able to give them a little feedback on the screen shots that Jane Vohden had shared. Overall what they have accomplished looks very promising according to the screen shots.

One of the comments Patty sent back was asking whether our new task request to add the 3 Advising Purposes would make it to these forms being developed now in UAOnline. According to Jane Vohden, that will not be part of this scope on the project. So that enhancement will be done later when our task request comes up into the EAS priority.

Patty will let the team know when there is something in LRGP UAOnline for us to start testing on these forms.

2. Other Items?

MapWorks (from Patty)

Some of the team members have been asking about MapWorks and if there is any duplication to that product and the Appointment Scheduling forms we have been using in Banner and getting built in UAOnline.

Patty had attended today a meeting that MapWorks was being demo'd and gave the following feedback.

- Product supports/predicts 1st year 1st time students for persistence
- Students that are targeted and who decide to participate fill out an initial survey (about 200 questions) at the 4th week in the 1st semester. They'll fill out another survey on the 10th week of the 1st semester and repeat a 4th week, 10th week survey in the 2nd semester.
- Of 2300 students targeted, 801 took part in the 1st survey
- Surveys will provide feedback on the level of risk of these students in regards to whether they will persist or not.
- Promotes active outreach
- Participating students receive 'Check-Up' reports that provides them with their strengths and weaknesses in Basic Academic Behaviors; Class Attendance; Academic Self-Confidence; Time Management; Course Difficulties; Sense of Belonging; Campus Involvement and Paying for College based on their survey responses
- UAA pilot year started Fall 2010
- Concept is that once this cohort goes through the process, they are then removed from MapWorks and the next cohort group comes in.
- Data for MapWorks is brought in from Banner via an extract – data is not fed back into Banner from MapWorks

Action Item: Team would like to see a demo. Patty will ask David Weaver the MapWorks coordinator to put one together for us at our next meeting on December 7th.

Action Item: Patty will email out to the team some of the handouts she received during the MapWorks demonstration.

3. Meeting Adjourned
4. Next Meeting is December 7th at 11am.