

Reg Team Audio  
September 19, 2013- 2 p.m.

Attendees

Call in Information: 1-800-893-8850

Pin 6384637

Presenter- 6384360

Sandy, Fran, Maggie, Lora, Alyona, Mae, Jennifer, Mike & Libby, Lindsey, MJ, Mary, Susan

**Agenda Items:**

New Business

- SFARSTS DA & FD (see notes)- Fran

Administrative drops and faculty drop were not refunding fees. SFARSTS showed these codes as giving 100% refund tuition and fees. STVRSTS- if "count in assessment" is checked it won't refund fees.

DP- gives back everything.

DA- should this give everything back? Should we remove "count in assessment"? Will bring to BST to ask if we can uncheck.

There is no "W" code that will return student fees; "WX" will take off student fees.

UAA- on rare occasions a refund is given with "F" or "NB"

Changing language in pre-requisite error- Pop up language – is this confusing?

SFARMSG- can customize message. Lora will check out and come back to group.

Waitlisting

- How to handle the turn off
- How student register if batch process does not continue to run? (duplicate CRN)

New Moderator- Mike Earnest