DegreeWorks work team minutes for April 13, 2009

Date: April 13, 2009
Attendees: Barbara, Peter, John, Lindsey, Patty, Craig, Emily, Michelle, Rachael, Tim, Janet,
               Colleen

Audit report generation problems:
Nightly audit job is failing often – for UAA, all 8 processes are failing most every night. For UAF,
    often one or two are failing nightly. UAS has not been checking their report. NOTE: These
    failures do not show on the run messages that are sent my email nightly.
UAA has found that audits not running for the student are not running but what if runs
    successfully – get an error message about a top level parameter
IE provides the following information:

The XML page cannot be displayed

Cannot view XML input using style sheet. Please correct the error and then click the Refresh
button, or try again later.

**XML document must have a top level element. Error processing resource
    'https://degreeworksuaa.alaska.edu/uaa/IRISLink.cgi'.**

Firefox provides the following information:

XML Parsing Error: no element found
Location: https://degreeworksuaa.alaska.edu/uaa/IRISLink.cgi
Line Number 1, Column 1:
^

UAA will file an SR for this with the error message they receive as a top level (production down)
    problem

Will discuss Prep load date for 4.0 once current problems are resolved.

Will ask that bcapp be deleted and this group will use sdworks@email.alaska.edu for a list
    serve.

Status reports –
. UAS – wrapping graduation and catalog production and will probably will not get to it until May
. UAF – continuing to roll out to faculty – will take it department meetings – will roll out to
    students sometime this summer – working on minors for 05/06 catalog
. UAA – Lora and Lindsey at Mat-su with advisors and with staff to post – uses preferred email
    address, if none, then uses AGEN email. Desired is to use UAOnline pin.

From David – problem reported internal server issue – have an SR number now. DAP
    processes dying multiple times per day – have a script that will automatically restart the UAA
    server when fewer than 5 processes running. Potential firewall problem will not allow
    Colleen in to load web server files. Will set it up so that key personnel can move web server
    files from Prep to Prod. Will have to spend lots of time with DW 4.0 documentation to see
    what the Banner considerations are (allows some shared data).

Next meeting: April 20, 2009 at 8:30.