

Student Services Council Charter

As of August 24, 2017

Mission: The mission of the UA Student Services Council (SSC) is to foster a student centric experience through the collaborative development and periodic review of university policies, programs, and practices. The SSC will provide recommendations to UA leadership including the President, Board of Regents, Summit Team, Academic Council and other councils.

Scope: System-wide student services functions including the development and periodic review of policies, programs and processes.

Reporting: Through the chair, the SSC will report decisions made through consensus and recommendations of the SSC regularly to other councils, the President, and the Board Regents.

Chair: AVP, Student Enrollment Strategies, Statewide - Saichi Oba

Members: VC, Students, UAA - Bruce Schultz
VC, Students, UAF - TBD
VC, Students, UAS - Joe Nelson
Chief Title IX, Statewide - Mary Gower
Director, UA College Savings Plan, Statewide - Lael Oldmixon
VC, CRCD, UAF - Evon Peter

Meeting Schedule: First meeting July 27, 2017 from 3 - 4 pm
4th Thursday of the month via telephone and/or video
Face-to-face meetings twice annually

Goals: From **Attachment D** of President Johnsen's memo on system-wide councils, on Strategic

Pathways directions:

- Pursue consolidation of tasks among the universities and Statewide by formalizing and empowering the Student Services Council to propose what "back room" functions (with potential focus on registration and financial aid) should be consolidated, standardized, simplified, and automated to free up resources to improve the student experience and recruitment, retention, and completion.
- Formal incorporation of the University Strategic Enrollment Group (USEG) as a subgroup of the SSC.

Plan for interaction with other councils: Interaction / collaboration with Academic, Institutional Research, Information Technology, and Community Campus Directors and other councils as needed or as issues arise.

Communication plan: Share monthly agenda items with system-wide councils as needed.
Communicate council's decisions and plans for initiatives to Summit Team & other system-wide councils.