

GAO

Testimony

Before the Committee on Commerce,
Science, and Transportation, U.S. Senate

For Release on Delivery
Expected at 10 a.m. EST
Tuesday, March 7, 2006

TELECOMMUNICATIONS

Challenges to Assessing and Improving Telecommunications for Native Americans on Tribal Lands

Statement of Mark Goldstein, Director
Physical Infrastructure Issues





Highlights of [GAO-06-513T](#), a testimony before the Committee on Commerce, Science, and Transportation, United States Senate

Why GAO Did This Study

An important goal of the Communications Act of 1934, as amended, is to ensure access to telecommunications services for all Americans. This testimony is based on GAO's January 2006 report GAO-06-189, which reviewed 1) the status of telecommunications subscribership for Native Americans living on tribal lands; 2) federal programs available for improving telecommunications on these lands; 3) barriers to improvements; and 4) how some tribes are addressing these barriers.

What GAO Recommends

In a draft of its report provided for agency comment, GAO recommended that FCC determine what data is needed to assess progress toward the goal of providing access to telecommunications services to Native Americans living on tribal lands and how this data should be collected, and then report to Congress on its findings. FCC agreed more data is needed but maintained that it is not the organization best positioned to determine what that data should be. Given FCC's response, Congress should consider directing FCC to carry out our recommendation. In addition, Congress should consider amending the Communications Act to facilitate and clarify tribal libraries' eligibility for universal service funds.

www.gao.gov/cgi-bin/getrpt?GAO-GAO-06-513T.

To view the full product, including the scope and methodology, click on the link above. For more information, contact Mark Goldstein at (202) 512-2834 or goldsteinm@gao.gov.

TELECOMMUNICATIONS

Challenges to Assessing and Improving Telecommunications for Native Americans on Tribal Lands

What GAO Found

Based on the 2000 decennial census, the telephone subscribership rate for Native American households on tribal lands was substantially below the national level of about 98 percent. Specifically, about 69 percent of Native American households on tribal lands in the lower 48 states and about 87 percent in Alaska Native villages had telephone service. This data indicates some progress since 1990, though changes since 2000 are not known. The U.S. Census Bureau is implementing a new survey that will provide annual telephone subscribership rates, but the results for all tribal lands will not be available until 2010. The status of Internet subscribership on tribal lands is unknown because no one collects this data at the tribal level. Without current subscribership data, it is difficult to assess progress or the impact of federal programs to improve telecommunications on tribal lands.

The Rural Utilities Service and the Federal Communications Commission (FCC) have several general programs to improve telecommunications in rural areas and make service affordable for low-income groups, which would include tribal lands. In addition, FCC created some programs targeted to tribes, including programs to provide discounts on the cost of telephone service to residents of tribal lands. However, one of FCC's universal service fund programs, which supports telecommunications services at libraries, has legislatively based eligibility rules that preclude tribal libraries in at least two states from being eligible for this funding. FCC officials told GAO that it is unable to modify these eligibility rules because they are contained in statute and thus modifications would require legislative action by Congress.

The barriers to improving telecommunications on tribal lands most often cited by tribal officials, service providers, and others GAO spoke with were the rural, rugged terrain of tribal lands and tribes' limited financial resources. These barriers increase the costs of deploying infrastructure and limit the ability of service providers to recover their costs, which can reduce providers' interest in investing in providing or improving telecommunications services. Other barriers include the shortage of technically trained tribal members and providers' difficulty in obtaining rights of way to deploy their infrastructure on tribal lands.

GAO found that to address the barriers of rural, rugged terrain and limited financial resources that can reduce providers' interest in investing on tribal lands, several tribes are moving toward owning or developing their own telecommunications systems, using federal grants, loans, or other assistance, and partnerships with the private sector. Some are also focusing on wireless technologies, which can be less expensive to deploy over rural, rugged terrain. Two tribes are bringing in wireless carriers to compete with wireline carriers on price and service. In addition, some tribes have developed ways to address the need for technical training, and one has worked to expedite the tribal decision-making process regarding rights-of-way approvals.

Mr. Chairman, Mr. Co-Chairman, and Members of the Committee:

I am pleased to be here today to discuss the findings and recommendations of our January 2006 report, *Challenges to Assessing and Improving Telecommunications for Native Americans on Tribal Lands*.¹ According to the 2000 Census, about 588,000 Native Americans were residing on tribal lands.² Telephone subscribership rates on these lands have historically lagged behind the overall national rate. In 1990, only 47 percent of Native American households on tribal lands had telephone service compared to about 95 percent of households nationally. In our report we discuss: 1) the current status of telecommunications subscribership for Native Americans living on tribal lands; 2) federal programs available for improving telecommunications on these lands; 3) barriers to improvements; and 4) the ways in which some tribes are addressing these barriers.

To address these issues, we reviewed Census data and interviewed officials at federal agencies that support telecommunications on tribal lands. We also interviewed officials representing telecommunications providers and industry organizations. Additionally, we interviewed officials of 26 tribes in the lower 48 states and 12 Alaska regional native nonprofit organizations, chosen on the basis of demographics and other factors, such as actions being taken on their land to improve telecommunications. We also visited 6 tribal lands to learn more about the challenges the tribal members were facing, and actions they were taking to improve their telecommunications services.³ We performed our work in

¹[GAO-06-189](#), (Washington, D.C., Jan. 11, 2006). Available through GAO's Web site (www.gao.gov).

²For our report, GAO defined tribal lands as lands that include any federally recognized Indian tribe's reservation, off-reservation trust lands, pueblo, or colony, and Alaska Native regions established pursuant to the Alaska Native Claims Settlement Act, Pub. L. No. 92-203, 85 Stat. 688 (1971) (codified as amended at 43 U.S.C. §§ 1601 et seq.) Tribal lands do not include Oklahoma Tribal Statistical Areas, and the population figure of 588,000 does not include the 325,000 Native Americans living on OTSAs. The source of the data that GAO used throughout this report was the Census 2000 American Indian and Alaska Native Summary File. The term "Native Americans" is used to refer to people who identified themselves as American Indians and/or Alaska Natives alone or in combination with one or more races.

³The six tribes are: Coeur D'Alene Tribe of the Coeur D'Alene Reservation, Idaho; Confederated Tribes and Bands of the Yakama Nation, Washington; Eastern Band of Cherokee Indians of North Carolina; Oglala Sioux Tribe of the Pine Ridge Reservation, South Dakota; Mescalero Apache Tribe of the Mescalero Reservation, New Mexico; and Navajo Nation in Arizona, New Mexico, and Utah.

accordance with generally accepted government auditing standards from August 2004 to December 2005. For more information about the methodology used, see our report, *Challenges to Assessing and Improving Telecommunications for Native Americans on Tribal Lands*.

In summary, we found that:

- The most recent census data, from the year 2000, indicate that the telephone subscribership rate for Native American households on tribal lands is still substantially below the national rate. About 69 percent of these households in the lower 48 states had telephone service, which is about 29 percentage points less than the national rate of about 98 percent. About 87 percent of Native American households in Alaska native villages had telephone service, also considerably below the national rate. We do not know the rate for Internet subscribership for tribal lands due to a lack of such data from either the Census Bureau or the Federal Communications Commission (FCC).
- The Department of Agriculture's Rural Utilities Service and the FCC have several general programs to improve telecommunications in rural areas and make service affordable for low-income groups, which would include tribal lands and their residents. In addition, FCC created some programs targeted to tribal lands, including programs to provide discounts on the cost of telephone service to residents of tribal lands, and financial incentives to encourage wireless providers to serve tribal lands. However, we found that FCC is not collecting sufficient data to assess the extent to which its efforts to increase telecommunications deployment and subscribership on these lands are succeeding. Also, one of FCC's programs to support telecommunications for libraries has legislatively based eligibility rules that preclude tribal libraries in at least two states from being eligible for this funding.
- Native American officials, service providers, and others cited several barriers to improving telecommunications on tribal lands. The most frequently mentioned were the rural, rugged terrain of tribal lands and the tribes' limited financial resources. These barriers increase the costs of deploying infrastructure and limit the ability of service providers to recover their costs. Other barriers cited include the shortage of technically trained tribal members and the service providers' difficulty in obtaining rights of way to deploy their infrastructure on tribal lands.
- Some tribes are making significant progress in addressing these barriers. For example, we found that several tribes are moving toward owning or developing their own telecommunications systems using federal grants,

loans, or partnering with the private sector. Some are focusing on wireless technologies, which can be less expensive to deploy over rural rugged terrain. Two tribes of the six tribes we visited are bringing in wireless carriers to compete with wireline carriers on price and service. In addition, some tribes have developed ways to address the need for technical training, and one tribe we visited has worked to expedite the tribal decisionmaking process for rights-of-way approvals. Our report has two matters for congressional consideration. First, Congress should consider directing FCC to determine what additional data is needed to help assess progress toward the goal of providing access to telecommunications service on tribal lands, including advanced services such as high-speed Internet, and how this data should be collected. Second, Congress should consider amending the Communications Act of 1934 to facilitate and clarify the eligibility of tribal libraries for funding under FCC's telecommunication support program for libraries.

I would now like to present additional detail on the results of our work.

Background

Tribal lands vary dramatically in size, demographics, and location, ranging from the Navajo Nation, with 24,000 square miles and over 176,000 Native American residents, to tribal land areas in California comprising less than 1 square mile with fewer than 50 Native American residents. Most tribal lands are located in rural or remote locations, though some are near metropolitan areas. Also, some tribal lands have a significant percentage of nonNative Americans residing on them.

Tribes are unique in being sovereign governments within the United States. Their sovereign status has been established by the U.S. Constitution, treaties, and other federal actions. To help manage tribal affairs, tribes have formed governments or subsidiaries of tribal governments that include schools, housing, health, and other types of corporations. In addition, the Bureau of Indian Affairs (BIA) in the Department of the Interior has a fiduciary responsibility to tribes and assumes some management responsibility for all land held in trust for the benefit of the individual Native American or tribe.

Native American tribes are among the most economically distressed groups in the United States. According to the 2000 Census, about 37 percent of Native American households had incomes below the federal poverty level—more than double the rate for the U.S. population as a whole. Residents of tribal lands often lack basic infrastructure, such as water and sewer systems, and telecommunications systems.

The federal government has long acknowledged the difficulties of providing basic services, such as electricity and telephone service, to rural areas of the country. The concept of universal telephone service has its origins in Section 1 of the Communications Act of 1934, as amended, (Communications Act) which states that the FCC was created “for the purpose of regulating interstate and foreign commerce in communication by wire and radio so as to make available, so far as possible, to all people of the United States, a rapid, efficient, nationwide, and worldwide wire and radio communication service with adequate facilities at reasonable charges”⁴ The goal of universal service is to ensure that all U.S. residents have access to quality telephone service regardless of their household income or geographic location. A 1995 report by the Census Bureau based on 1990 census data noted that about 47 percent of Native American households on tribal lands had telephone service, compared to about 95 percent of households nationally.⁵ In June 2000, the FCC Chairman noted that telephone subscribership among the rural poor was roughly 20 percent lower than the rest of the nation, while Native Americans living on tribal lands were only half as likely as other Americans to subscribe to telephone service.

Tribal Telephone Subscribership Rate is Substantially Below the National Level and Internet Subscribership Is Unknown

As of 2000, the telephone subscribership rate for Native American households on tribal lands had improved since 1990, but was still substantially below the national rate, while the rate for Internet subscribership on tribal lands was unknown due to a lack of data. According to data from the 2000 decennial census, about 69 percent of Native American households⁶ on tribal lands in the lower 48 states had telephone service, which was about 29 percentage points less than the national rate of about 98 percent. About 87 percent of Native American households in Alaska native villages had telephone service, also considerably below the national rate. Telephone subscribership rates for Native American households on individual tribal lands in 2000 varied widely. A few tribal lands had rates above the national level, but the

⁴47 U.S.C. §151.

⁵Bureau of the Census, *Housing of American Indians on Reservations—Equipment and Fuels*, Statistical Brief, S/B95-11, (Washington, D.C.: April 1995).

⁶The Census 2000 data in this report are for the American Indian and Alaska Native alone or in combination with one or more other races. Households are classified by the race of the householder. When the term Native American households is used, it refers to the total number of occupied housing units where the race of the householder is American Indian and/or Alaska Native alone or in combination with one or more other races.

majority of them had rates below the national level. To get a better understanding of telephone subscribership rates by individual tribe and population size, we reviewed data for the 25 tribal lands with the highest number of Native American households. These 25 tribal lands represent about 65 percent of all Native American households, as shown in Census 2000 data, and had a range in telephone subscribership rates from 38 percent for the Navajo Nation Reservation and Off-Reservation Trust Land (located in Arizona, New Mexico, and Utah) to 94 percent for the Turtle Mountain Reservation and Off-Reservation Trust Land (located in Montana, North Dakota, and South Dakota).

While Census data indicate that the average subscribership rate for Native Americans on tribal lands has increased from about 47 percent of households in 1990 to about 69 percent in 2000, changes in telephone subscribership rates since the 2000 decennial census are not known. In order to provide more current data, the U.S. Census Bureau (Census Bureau) has begun to gather telephone subscribership data through a new, more frequent survey that will provide demographic and socioeconomic data on communities of all sizes, including tribal lands. However, because it will take time to accumulate a large enough sample to produce data for small communities, annual reports will not be available for all small communities, including tribal lands, until 2010.

The rate of Internet subscribership for Native American households on tribal lands is unknown because neither the Census Bureau nor FCC collects this data at the tribal level. One survey performed by the Census Bureau that collects data on Internet subscribership can provide estimates for the nation as a whole, but the survey's sample cannot provide reliable estimates of Internet subscribership on tribal lands. The Census Bureau's new survey will provide data on tribal lands but does not include a question on Internet subscribership. Without current subscribership data, it is difficult to assess progress or the impact of federal programs to improve telecommunications on tribal lands.

FCC collects data on the deployment of advanced telecommunications capability in the United States, but this data cannot be used to determine

Internet subscribership rates for tribal lands.⁷ Pursuant to section 706 of the Telecommunications Act of 1996, FCC is required to conduct regular inquiries concerning the availability of advanced telecommunications capability for all Americans. To obtain this data, FCC requires service providers to report a list of the zip codes where they have at least one customer of high-speed service. Because the providers are not required to report the total number of their residential subscribers in each zip code, because tribal lands do not necessarily correspond to zip codes, and because these data do not include information on “dial-up” users (i.e., those who access the Internet without a broadband connection), these data cannot be used to determine the number of residential Internet subscribers on tribal lands. The FCC has recognized that its section 706 data collection efforts in rural and underserved areas need improvement to better fulfill Congress’ mandate.⁸

Native Americans Can Benefit from Several General and Tribal-Specific Federal Programs to Improve Telecommunications Services

The Department of Agriculture’s Rural Utilities Service and FCC are responsible for several general programs designed to improve the nation’s telecommunications infrastructure and make services affordable for all consumers, which can benefit tribes and tribal lands. The Rural Utilities Service has grant, loan, and loan guarantee programs for improving telecommunications in rural areas. FCC has several programs (known as “universal service” programs) to make telephone service more affordable for low-income consumers and consumers living in areas, such as rural areas, where the cost to provide service is high.

In addition to these general programs, FCC has recognized the need to make special efforts to improve tribal telecommunications and established four programs specifically targeted to improving telecommunications for residents of tribal lands. The Tribal Land Bidding Credit program provides financial incentives to wireless service providers to serve tribal lands. The Indian Telecommunications Initiative disseminates information to tribes and tribal organizations on telecommunications services on tribal lands, including universal service programs and other areas of interest.

⁷Section 706(c)(1) of the Telecommunications Act of 1996 defines advanced telecommunications, without regard to any transmission media or technology, as high-speed, switched, broadband telecommunications capability that enables users to originate and receive high-quality voice, data, graphics, and video telecommunications using any technology. See, Pub. L. No. 104-104, Title VII, § 706, Feb. 8, 1996, 110 Stat. 153, reproduced in the notes under 47 U.S.C. § 157.

⁸*Local Telephone Competition and Broadband Reporting*, 19 FCC Rcd 22340 (2004).

Enhanced Link-Up, which provides a one-time discount on the cost of connecting a subscriber to the telephone network, and Enhanced Lifeline, which provides ongoing discounts on the cost of monthly service, provide more support per customer than the regular Link-up and Lifeline programs. As with FCC's other universal service programs, the service providers are reimbursed from FCC's universal service fund for the discounts they give to the programs' participants.

Regarding Enhanced Lifeline, we found that, at present, data provided to the program administrator⁹ from the service providers can be broken out by state, but not by tribal land, because the reporting form does not ask service providers to indicate the number of participants and amount of funding by tribal land. Because FCC does not have data on program participation and funding by individual tribal land, some basic questions cannot be answered: what percentage of residents of particular tribal lands are benefiting from the programs and how have the participation rates on individual tribal lands changed over time?

An additional universal service program, known as E-rate, provides discounts on telecommunications services for schools and libraries nationwide. One of our key findings is that some tribal libraries are not eligible to receive E-rate funds because of an issue involving federal eligibility criteria. The current statutory provision under the Communications Act does not allow tribal libraries to obtain E-rate funding for libraries unless the tribal library is eligible for assistance from a state library administrative agency under Library Services Technology Act (LSTA). In at least two cases, tribes have not applied for E-rate funds because their tribal libraries are not eligible for state LSTA funds.

Multiple Barriers Exist to Improving Telecommunications on Tribal Lands

Tribal and government officials, Native American groups, service providers, and others with whom we spoke cited several barriers to improving telecommunications service on tribal lands. The rural location and rugged terrain of most tribal lands and tribes' limited financial resources were the barriers to improved telecommunications most often cited by the officials of tribes and Alaska Native Villages we interviewed. Generally, these factors make the cost of building and maintaining the

⁹FCC designated a not-for-profit corporation, the Universal Service Administrative Company (USAC) to carry out the day-to-day operations of the universal service programs, although FCC retains responsibility for overseeing the programs' operations and ensuring compliance with the commission's rules.

infrastructure needed to provide service higher than they would be in urban settings. For example, more cable per customer is required over large, sparsely populated areas, and when those areas are mountainous, it can be more difficult and costly to install the cable. The Rural Task Force, formed by the Federal-State Joint Board on Universal Service,¹⁰ documented the high costs of serving rural customers in a report issued in January 2000, which stated that the average telecommunications infrastructure cost per customer for rural providers was \$5,000, while the average infrastructure cost per customer for non-rural providers was \$3,000.¹¹ Officials from 17 tribes and 11 Alaska regional native non-profit organizations we interviewed told us that the rural location of their tribe is a telecommunications barrier.

Tribes' limited financial resources are also seen as a barrier to improving telecommunications services on tribal lands. Many tribal lands—including some of those we visited, such as the Navajo, the Mescalero Apache, the Yakama, and the Oglala Sioux—have poverty rates more than twice the national rate, as well as high unemployment rates. The 2000 U.S. Census showed that the per capita income for residents on tribal lands was \$9,200 in 1999, less than half the U.S. per capita income of \$21,600. Officials of 33 of the 38 Native American entities we interviewed told us that lack of financial resources was a barrier to improving telecommunications services.

These two barriers, the rural location of tribal lands (which increases the cost of installing telecommunications infrastructure) and tribes' limited financial resources (which can make it difficult for residents and tribal governments to pay for services) can combine to deter service providers from making investments in telecommunications on tribal lands, resulting in a lack of service, poor service quality, and little or no competition. For example, a representative of the company that provides service to the Coeur d'Alene tribe told us that high-speed Internet was only available in certain areas of the Coeur d'Alene tribal land and that there were cost

¹⁰Section 254 of the Telecommunications Act of 1996 required FCC to institute the Federal-State Joint Board on Universal Service. 47 U.S.C. § 254 (a)(1). The board makes recommendations to implement the universal service provisions of the Act. The board is comprised of FCC commissioners, state utility commissioners, and a consumer advocate representative.

¹¹Rural Task Force, *The Rural Difference: Rural Task Force White Paper 2*, (Washington Utilities and Transportation Commission, January 2000), <http://www.wutc.wa.gov/rtf> (downloaded August 25, 2005).

issues in providing this service to the more remote and less densely populated parts of the reservation. Another provider's representative told us that providing digital subscriber lines (DSL)¹² to most parts of the Eastern Band of Cherokee's reservation would not be profitable because the land is rugged and to connect many of those who live out in remote rural areas would require an investment that would be difficult to justify.

The third barrier most often cited by tribal officials is a shortage of technically trained tribal members to plan and implement improvements on tribal lands. Officials of 13 of the 38 Native American tribes and tribal organizations we interviewed told us that lack of telecommunications training and knowledge among tribal members is a barrier to improving their telecommunications. Some of these officials said they needed more technically trained members to plan and oversee the implementation of telecommunications improvements, as well as to manage existing systems. An official of the Coeur d'Alene tribe, who has technical training, also told us that tribes without technically trained staff would be at a disadvantage in negotiating with service providers. This official added that having tribal members trained in telecommunications was necessary to ensure that a tribe's planned improvements included the equipment and technology the tribe wanted and needed.

A fourth barrier cited by tribal officials and other stakeholders is the complex and costly process of obtaining rights-of-way for deploying telecommunications infrastructure on tribal lands, which can impede service providers' deployment of telecommunications infrastructure. In part, this is because BIA must approve the application for a right-of-way across Indian lands and to obtain BIA approval, service providers are required to take multiple steps and coordinate with several entities during the application process.

Tribes Are Addressing Barriers to Improved Telecommunications in Different Ways.

From our interviews of officials of 26 tribes and 12 Alaska regional native non-profit organizations, we found that 22 are addressing the need to improve their telecommunications services by developing or owning part, or all, of their own local telecommunications network. Some of those we spoke to told us that they were doing this because their provider was unwilling to invest in improved telecommunications services, in part due

¹²Digital Subscriber Line is a broadband connection that provides greater capacity for faster data transmission than can be provided over a conventional telephone line.

to the barriers of the tribe's rural location, rugged terrain, and limited financial resources. An additional 10 tribes told us that they have considered or are considering owning part or all of their telecommunications systems.

The tribes we visited are using federal grants, loans, or other assistance, long-range planning, and private-sector partnerships to help improve service on their lands. In addition, some tribes have addressed these barriers by focusing on wireless technologies, which can be less costly to deploy across large distances and rugged terrain. For example, the Coeur d'Alene Tribe in Idaho is using a Rural Utilities Service grant to overcome its limited financial resources and develop its own high-speed wireless Internet system.

Some tribes are addressing the shortage of technically-trained tribal members to plan and implement improvements on tribal lands through mentoring and partnerships with educational institutions. For example, the Yakama Nation has proposed to connect a local university to its telecommunications system in exchange for technical training for its staff. The Mescalero Apache Tribe has improved its technical capacity by hiring technically trained staff and pairing them with less trained staff, creating a technical mentoring program.

To help reduce the time and expense required to obtain a right-of-way across tribal lands, one tribe is developing a right-of-way policy to make the tribal approval process more timely and efficient. Also, a BIA official acknowledged that portions of the federal regulations for rights-of-way over Indian lands, including the section on telecommunications infrastructure, are outdated. BIA is currently revising the regulations to better apply to modern utility technologies, including advanced telecommunications infrastructure, though the timeframes for completion of this work have not been established.

Our report, *Challenges to Assessing and Improving Telecommunications for Native Americans on Tribal Lands*, contains more information on these and other tribal initiatives, as well as detailed case studies of six tribes' efforts to improve their telecommunications infrastructure and services.

Summary

Under the principles of universal service, as established by Congress, FCC has recognized the need to promote telecommunications deployment and subscribership on tribal lands. Despite improvements in both deployment

and subscribership of telecommunications services, as of 2000, Native American households on tribal lands still lag significantly behind the rest of the nation. Progress in dealing with the underlying causes of this problem is difficult to assess because of a paucity of current information about both deployment and subscribership of telecommunications for Native Americans on tribal lands. Moreover, this lack of adequate data makes it difficult for FCC and Congress to assess the extent to which federal efforts designed to increase telecommunications deployment and subscribership on these lands are succeeding.

We found there is a statutory provision in the Communications Act which precludes some tribal libraries from benefiting from a universal service program. The Act stipulates that a library's eligibility for E-rate support is dependent on whether the library is eligible for certain state library funds. Yet the tribal libraries in at least two states are precluded under state law from being eligible for such funds, which has the effect of making these libraries ineligible to apply for E-rate funds. FCC officials told us that modifying the federal eligibility criteria to resolve this situation would require legislative action by the Congress. Clarifying this issue could help bring high-speed Internet access to more residents of tribal lands through their tribal libraries.

In a draft of our report, *Challenges to Assessing and Improving Telecommunications for Native Americans on Tribal Lands*, provided for agency comment, we recommended that FCC determine what data is needed to assess progress toward the goal of providing access to telecommunications services to Native Americans living on tribal lands and how this data should be collected, and then report to Congress on its findings. FCC agreed that more data is needed but maintained that it is not the organization best positioned to determine what that data should be. Given FCC's response, we added as a matter for congressional consideration that Congress should consider directing FCC to determine what additional data is needed to help assess progress toward the goal of providing access to telecommunications services, including high-speed Internet, for Native Americans living on tribal lands; determine how this data should regularly be collected; and report to Congress on its findings. We also suggested that to facilitate Internet access for tribal libraries, Congress should consider amending the Communications Act of 1934 to allow libraries eligible for Library Services and Technology Act funds, provided by the Director of Institute of Museum and Library Sciences to either a state library administrative agency or to a federally recognized tribe, to be eligible for funding under the E-rate program.

This concludes my statement, Mr. Chairman. I would be pleased to answer any questions that you or other members of the committee may have about our findings.

Contact and Acknowledgements

For questions regarding this testimony, please contact me on (202) 512-2834 or goldsteinm@gao.gov. Individuals making key contributions to this testimony include Carol Anderson-Guthrie, Edda Emmanuelli-Perez, John Finedore, Michelle Fejfar, Logan Kleier, Michael Mgebroff, John Mingus, Mindi Weisenbloom, Alwynne Wilbur, Carrie Wilks, and Nancy Zearfoss.

This is a work of the U.S. government and is not subject to copyright protection in the United States. It may be reproduced and distributed in its entirety without further permission from GAO. However, because this work may contain copyrighted images or other material, permission from the copyright holder may be necessary if you wish to reproduce this material separately.

GAO's Mission

The Government Accountability Office, the audit, evaluation and investigative arm of Congress, exists to support Congress in meeting its constitutional responsibilities and to help improve the performance and accountability of the federal government for the American people. GAO examines the use of public funds; evaluates federal programs and policies; and provides analyses, recommendations, and other assistance to help Congress make informed oversight, policy, and funding decisions. GAO's commitment to good government is reflected in its core values of accountability, integrity, and reliability.

Obtaining Copies of GAO Reports and Testimony

The fastest and easiest way to obtain copies of GAO documents at no cost is through GAO's Web site (www.gao.gov). Each weekday, GAO posts newly released reports, testimony, and correspondence on its Web site. To have GAO e-mail you a list of newly posted products every afternoon, go to www.gao.gov and select "Subscribe to Updates."

Order by Mail or Phone

The first copy of each printed report is free. Additional copies are \$2 each. A check or money order should be made out to the Superintendent of Documents. GAO also accepts VISA and Mastercard. Orders for 100 or more copies mailed to a single address are discounted 25 percent. Orders should be sent to:

U.S. Government Accountability Office
441 G Street NW, Room LM
Washington, D.C. 20548

To order by Phone: Voice: (202) 512-6000
TDD: (202) 512-2537
Fax: (202) 512-6061

To Report Fraud, Waste, and Abuse in Federal Programs

Contact:

Web site: www.gao.gov/fraudnet/fraudnet.htm

E-mail: fraudnet@gao.gov

Automated answering system: (800) 424-5454 or (202) 512-7470

Congressional Relations

Gloria Jarmon, Managing Director, JarmonG@gao.gov (202) 512-4400
U.S. Government Accountability Office, 441 G Street NW, Room 7125
Washington, D.C. 20548

Public Affairs

Paul Anderson, Managing Director, AndersonP1@gao.gov (202) 512-4800
U.S. Government Accountability Office, 441 G Street NW, Room 7149
Washington, D.C. 20548