

Information Systems - Technician  
Core Competencies

Behavior	Series	Course Title	Course #	Approx. Duration	
*Courses Taken from the IT Courseware Catalogue					
Computer Operations					
Communications					
Quality Assurance					
Supervisory					
	<b>Managing Technical Professionals</b>				
		Understanding Technical Professionals	<a href="#">MGMT0291</a>	<a href="#">2.5</a>	
		Attracting, Motivating, and Retaining Technical Professionals	<a href="#">MGMT0292</a>	<a href="#">3.5</a>	
		Models for Managing Technical Professionals	<a href="#">MGMT0293</a>	<a href="#">4.5</a>	
		Developing Career Plans for Your Technical Professionals	<a href="#">MGMT0294</a>	<a href="#">3.5</a>	
	<b>*Database Design</b>				
		An Overview of Database Design	<a href="#">78565 ENG</a>	<a href="#">1</a>	
		The Database Design Methodology	<a href="#">78580 ENG</a>	<a href="#">4</a>	
	<b>*Database Fundamentals</b>				
		An Introduction to Database Systems	<a href="#">80740 ENG</a>	<a href="#">3</a>	
		Relational Databases	<a href="#">80751 ENG</a>	<a href="#">3</a>	
		Database Data Management	<a href="#">80761 ENG</a>	<a href="#">2</a>	
	<b>*Microsoft Project Server 2003:</b>				
	<b>Planning, Deploying, and Managing an Enterprise Project Management Solution</b>				
		Project Server 2003: The EPM Solution	<a href="#">217662 ENG</a>	<a href="#">2.25</a>	
		Project Server 2003: Planning the Infrastructure	<a href="#">217663 ENG</a>	<a href="#">2.25</a>	
		Project Server 2003: Installation and Configuration	<a href="#">217664 ENG</a>	<a href="#">2</a>	
		Project Server 2003: Implementing Project Server and Planning Client Deployment	<a href="#">217665 ENG</a>	<a href="#">2.75</a>	
		Project Server 2003: Deploying Client Software	<a href="#">217666 ENG</a>	<a href="#">1.75</a>	
		Project Server 2003: Planning Security Operations	<a href="#">217667 ENG</a>	<a href="#">2.75</a>	
		Project Server 2003: Project Data and Resource Data	<a href="#">217668 ENG</a>	<a href="#">2</a>	
		Project Server 2003: Enterprise Features and Views	<a href="#">217669 ENG</a>	<a href="#">2</a>	
		Project Server 2003: EPM Administration and Configuring Tracking	<a href="#">217670 ENG</a>	<a href="#">2</a>	
		Project Server 2003: Testing and Troubleshooting	<a href="#">217671 ENG</a>	<a href="#">2</a>	
	<b>*Quality of Service</b>				
		Implementing Quality of Service	<a href="#">81437 ENG</a>	<a href="#">3</a>	
	<b>*Best Practices for Software Programming</b>				
		General Coding Best Practices	<a href="#">219736 ENG</a>	<a href="#">3.5</a>	
		Maintaining Quality Code	<a href="#">219763 ENG</a>	<a href="#">1.75</a>	
		Object-oriented Coding Best Practices	<a href="#">219750 ENG</a>	<a href="#">2.25</a>	
		Programming Techniques and Strategies	<a href="#">219722 ENG</a>	<a href="#">2</a>	