

Athletics - Facilities, Operations and Programs  
Core Competencies

Behavior	Series	Course Title	Course #	Approx. Duration
*Courses taken from Environmental, Health & Safety, and Transportation Courseware				
Business Inventory				
Planning				
Operations Management				
Quality Assurance				
Emergency Response				
<b>Logistics Management</b>				
		Inventory Management	<a href="#">OPER0322</a>	<a href="#">3</a>
<b>Certified Manager of Quality/Organizational Excellence</b>				
		Leadership	<a href="#">oper_04_a01_bs_enus</a>	<a href="#">2.5</a>
		Team Dynamics	<a href="#">oper_04_a02_bs_enus</a>	<a href="#">2</a>
		Developing and Deploying Strategic Plans	<a href="#">oper_04_a03_bs_enus</a>	<a href="#">2.5</a>
		Managerial Skills and Abilities	<a href="#">oper_04_a04_bs_enus</a>	<a href="#">2.5</a>
		Communication Skills and Project Management	<a href="#">oper_04_a05_bs_enus</a>	<a href="#">2</a>
		Quality Systems, Models, and Theories	<a href="#">oper_04_a06_bs_enus</a>	<a href="#">2</a>
		Problem Solving and Process Management Tools	<a href="#">oper_04_a07_bs_enus</a>	<a href="#">2.5</a>
		Measurement: Assessment and Metrics	<a href="#">oper_04_a08_bs_enus</a>	<a href="#">1.5</a>
<b>Business Execution</b>				
		Foundations for Business Execution	<a href="#">LEAD0151</a>	<a href="#">7</a>
		Creating a Business Execution Culture	<a href="#">LEAD0152</a>	<a href="#">8</a>
		Business Execution in Action	<a href="#">LEAD0153</a>	<a href="#">5</a>
<b>How to Write an Effective Internal Business Case</b>				
		Preparing a Business Case	<a href="#">comm_01_a01_bs_enus</a>	<a href="#">2.5</a>
		Writing a Business Case	<a href="#">comm_01_a02_bs_enus</a>	<a href="#">2.5</a>
		Presenting Your Case	<a href="#">comm_01_a03_bs_enus</a>	<a href="#">2.5</a>
<b>Operations Curriculum</b>				
		Total Quality Management: Fundamentals	<a href="#">en_US_44851_ng</a>	<a href="#">3</a>
		Total Quality Management: Principles	<a href="#">en_US_44852_ng</a>	<a href="#">3</a>
		Total Quality Management: Implementation and Tools	<a href="#">en_US_44853_ng</a>	<a href="#">2</a>
		Operations Management: Fundamentals of Operations Management	<a href="#">en_US_44721_ng</a>	<a href="#">4</a>
		Operations Management: Operations Components	<a href="#">en_US_44722_ng</a>	<a href="#">2</a>
		Operations Management: Operations Management Tools	<a href="#">en_US_44723_ng</a>	<a href="#">2</a>
		Quality Management: The Quality Management Process	<a href="#">en_US_44711_ng</a>	<a href="#">2</a>
		Quality Management: Quality Management Tools	<a href="#">en_US_44712_ng</a>	<a href="#">3</a>
		Quality Management: Business Process Improvement	<a href="#">en_US_44713_ng</a>	<a href="#">4</a>
<b>*Safety and Health</b>				
		Accident Investigation and Reporting	<a href="#">SAH0402</a>	<a href="#">1</a>
		Behavior-based Safety for Supervisors	<a href="#">SAH0405</a>	<a href="#">1</a>
		Emergency Response	<a href="#">SAH0422</a>	<a href="#">1</a>
		First Aid--Basic	<a href="#">SAH0429</a>	<a href="#">1</a>
		First Aid--CPR	<a href="#">SAH0431</a>	<a href="#">1</a>
		First Aid--Medical Emergencies	<a href="#">SAH0432</a>	<a href="#">1</a>
		Workplace Safety Orientation	<a href="#">SAH0486</a>	<a href="#">1</a>
<b>Creativity and Innovation in the Workplace</b>				
		The Foundations of Creativity and Innovation	<a href="#">PD0031</a>	<a href="#">4.5</a>
		Generating Creative and Innovative Ideas	<a href="#">PD0032</a>	<a href="#">3.5</a>
		Evaluating Creative and Innovative Ideas	<a href="#">PD0033</a>	<a href="#">3.5</a>
		Implementing Creative and Innovative Ideas	<a href="#">PD0034</a>	<a href="#">5</a>