

SkillPort Client

Technical Specifications



This document details the client system requirements and specifications for SkillPort Client.

		Version 6.4	Version 6.3	Version 6.2 SR3	Version 6.1	Version 6.0	Notes
Hardware	Minimum Requirements						
	Minimum Pentium 400 MHz CPU required to support audio playback (Pentium 4 recommended)	✓	✓	✓	✓	✓	
	Minimum 128 MB	✓	✓	✓	✓	✓	
	Network connection to the web server via a web browser	✓	✓	✓	✓	✓	
	Minimum video resolution of 800x600, with 16-bit color (1024x768 recommended)	✓	✓	✓	✓	✓	
Connection Speeds							
	Minimum 28.8 connection speed required for most products; 56k or high speed Internet access recommended for online play.	✓	✓	✓	✓	✓	
Operating Systems	Microsoft Windows™						
	32-bit Microsoft Windows operating system, Windows 95, 98, NT 4.0, 2000, or XP Service Pack 2	✓	✓	✓	✓	✓	
	SuSELinux™						
	9.0, 9.1	✓	✓	✓			
	10.1	✓					
MAC OS X™							
	10.4	✓					
Supported Browsers	Microsoft Internet Explorer™						
	5.5 - 6.0	✓	✓	✓			
	Netscape Navigator™						
	4.06 through 4.8				✓	✓	
	6.2		✓	✓	✓	✓	
	7.01 - 7.2	✓	✓	✓			
	8.0 - 8.0.3.3	✓	✓	✓			
	8.1	✓	✓				
	Mozilla™						
	1.6 - 1.7.12 on Microsoft Windows 2000, XP SR2	✓	✓	✓			
	1.6 - 1.7.13 on Microsoft Windows 2000, XP SR2	✓					
	1.6 - 1.7.12 on SuSE Linux 9.0 or 9.1	✓	✓	✓			
	1.6 - 1.7.13 on SuSE Linux 10.0	✓					
	Mozilla Firefox™						
	Firefox 1.0.0 - 1.0.6	✓	✓	✓			
Firefox 1.0.7	✓						
Firefox 1.5 - 1.5.01	✓	✓					
Firefox 1.5.02 - 1.5.06	✓						
Safari							
Safari 2.0 - 2.0.4	✓						
Recommended Browser Settings	<p>Minimum Requirements for Plug-ins</p> <ul style="list-style-type: none"> Flash 6.0 through 8.x Mozilla 1.6 and 1.7.2 require Flash 7.0 r19 and r25 or higher, respectively Shockwave 8.0 - 10.0 <p>Note: Not all content needs to use Shockwave. Only older, non-repurposed and ANS courses require Shockwave.</p> <ul style="list-style-type: none"> <input type="checkbox"/> Enable browser caching <input type="checkbox"/> Enable Active Scripting and Scripting of Java Applets <input type="checkbox"/> Supports JavaScript 1.0 and Java 1.0.2 <input type="checkbox"/> Supports .ZIP, .JAR, or .CAB Java Applets <input type="checkbox"/> Recommended: Enable Java Console <input type="checkbox"/> Requires cookies on a content-only installation when not used with an LMS <input type="checkbox"/> A browser enabled with a pop-up blocker or similar window blocking tool may interfere with the launch of the Job Aids, NASBA, Help, and SkillBrief windows from the SkillSoft Course Player. For SkillPort 6.4, pop-up blockers may also interfere with access to Books24x7. If this occurs, SkillSoft recommends you set the blocking tool to "Always allow" for SkillSoft. For example, sites ending in .skillport.com or for the site from which you access courseware. An additional technique is to use the CTRL or SHIFT key when selecting the link from the Player. If both of these fail, SkillSoft recommends disabling the blocking tool during course play and re-enabling it after completing your session. <p>For Netscape 8.1 make sure that the pop-up blocker is turned-off and tab browsing is disabled.</p>						

Web Accessibility	JAWS 3.7u and 4.0 requires 256 color resolution		✓			✓	
	JAWS 4.51			✓	✓	✓	
	JAWS 5.0			✓	✓		
	JAWS 6.0 in conjunction with Java Accessibility Bridge v1.2, with JRE 1.4.2 or higher and Microsoft Internet Explorer 6.x.	✓	✓	✓			
	JAWS 6.2	✓					
	JAWS 7.0						
	Supports JAWS "out of the box" using the Java Accessibility Bridge 1.2 or higher, along with Internet Explorer 6.x, and JRE 1.4.2 or higher.						
Supported Languages	Chinese	✓			✓		
	Chinese Mandarin	✓	✓	✓			
	English	✓	✓	✓	✓	✓	
	French	✓	✓	✓	✓	✓	
	German	✓	✓	✓	✓	✓	
	Italian	✓	✓	✓	✓	✓	
	Japanese	✓	✓	✓	✓	✓	
	Spanish	✓	✓	✓	✓	✓	
	UK English	✓	✓	✓			
	JVM and JRE Support	Microsoft JVM					
with Microsoft Internet Explorer 5.5 - 6.0		✓	✓	✓			
Sun JRE with installed JVM							
1.3.1_02 to 1.3.1_15		✓	✓	✓			
1.3.1_18		✓					
1.4.0 - 1.4.0_04		✓	✓	✓			
1.4.1 - 1.4.1_08		✓	✓	✓			
1.4.2 - 1.4.2_11		✓	✓	✓			
1.4.2_12		✓					
5.0 - 5.0_09		✓	✓	✓			
5.0_07		✓					
JRE 5.x is only supported on Windows OS		✓	✓	✓			
Sun JVM/JRE version 1.1 supported with Netscape versions 4.06 - 4.8					✓	✓	
Sun JVM/JRE version 1.3.1_02 - 1.4.2_03 supported with Microsoft Internet Explorer 5.5 and above and Netscape 6.2 - 7.1					✓	✓	
JRE 1.3.1_08 is not supported with this release					✓	✓	
JRE 1.4.2_02 and greater is not supported on an SSL site is not supported with this release						✓	
MAC JRE							
1.4.2_09 to 1.5.0_06 with Safari 2.0 or higher, on Mac OS X 10.4	✓						
<p>All SkillSoft product releases will support the latest fully released versions of the Sun JRE.</p> <ul style="list-style-type: none"> ▪ For a given product release, the tested versions of the Sun JRE are determined as of the date of final signoff of the software requirements specification. If a Sun JRE is released after the signoff date, verification is scheduled for the next available product release. ▪ Verification for new versions of the Sun JRE are automatically included as part of ongoing development efforts. ▪ SkillSoft will not formally support any JRE that has not been fully released by Sun. ▪ Incremental updates to the Sun JRE are not expected to present major challenges. If issues with a specific Sun JRE occur, the problems are analyzed in order to determine the best course of corrective action. 							