

## Internet connectivity support

The university's information technology and finance teams have been working to help ensure that employees and students have good internet access for working, teaching and learning from home or a remote location.

In order to help ease the financial burden associated with upgrading current internet service or establishing new service, the university has several new opportunities:

- We have [coordinated with ACS](#), who has agreed to offer free internet service to employees and students and waive any installation fees.
- We have set up a system to provide employees a taxable allowance to offset the incremental cost of internet connectivity for business use. The allowance must be for business needs and is not intended to reimburse employees for existing internet capacity or for personal use. Use [this form](#) to apply for the allowance, here is the [authorizing procedure](#).
- We have [coordinated with MTA](#), who is waiving all installation fees, and offering free upgrades to the highest possible bandwidth and no data caps for the rest of the school year for all university students and employees.
- GCI has several current offers available: Free upgrades to the next level for current customers through May 31, a free month to try GCI and several other offers that can be accessed here: <https://www.gci.com/offers/>

In addition to the financial support, the IT team also is working to set up wireless hotspots in labs or other designated locations at our campuses and sites. The university will continue to work on additional connectivity supports. Information on all of these connectivity options can be found in the FAQ section of the COVID-19 webpage at [www.alaska.edu/coronavirus19](http://www.alaska.edu/coronavirus19).