

24-Hour NurseLine

Because your healthcare needs don't have a schedule, we offer peace of mind to members with round-the-clock access to the Premera Blue Cross Blue Shield of Alaska 24-Hour NurseLine

The 24-Hour NurseLine is fast, free, confidential and available any time, any day.



Helpful information

Nurses will listen to your concerns, answer your questions and offer advice about many health-related topics.

Their healthcare advice can help you to understand and better manage your condition, as well as provide peace of mind about what to expect or do about your health condition.

Helping you know where and when to seek care

Nurses are trained to ask the right questions, listen to your concerns, and help you determine where and when to seek treatment for an injury or illness. The nurse provides healthcare advice based on your symptoms and other relevant health conditions or history.

FREE and CONFIDENTIAL

All calls to the 24-Hour NurseLine are free, confidential and available 24 hours a day, 7 days a week. Call 800-841-8343.



A graphic for the 24-Hour NurseLine. It features a large white telephone handset icon on the left. To the right of the handset, the text reads: "24-Hour NurseLine" in a bold, sans-serif font. Below this, the phone number "800-841-8343" is displayed in a large, bold, black font. Underneath the phone number, it says "In case of an emergency, CALL 911". To the right of the phone number, there is a line of text: "Speak with a registered nurse about your non emergency healthcare concerns". At the bottom right, the "PREMERA" logo is shown next to the "BLUE CROSS BLUE SHIELD OF ALASKA" logo, which includes a cross and a shield with a caduceus.

The 24-Hour NurseLine is NOT a substitute for regular, scheduled care from your physician or healthcare provider.



We know the territory.