Security Update

Office of Information Technology
Board of Regents September 26-27
Audit Remediation

• 16 of 32 issued audit findings have been resolved
• 100% of UAF Community & Technical College findings are resolved
• Continue contract review and consolidation post outsourced contracts audit
## Audit Remediation

<table>
<thead>
<tr>
<th>Finding</th>
<th>Resolution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Improve Service Resiliency</td>
<td>Established IT Service Management Initiative (ITSM): Currently reviewing Service Catalog, Incident Management and Change Management</td>
</tr>
<tr>
<td>Improve Server change management</td>
<td>Change Management is part of ITSM review</td>
</tr>
<tr>
<td>Continue UA Credential Consolidation</td>
<td>UAOnline moving to UAUsername this Fall</td>
</tr>
<tr>
<td>Improve Information Awareness</td>
<td>Industry standard training InfoSec available in UA Skillsoft</td>
</tr>
</tbody>
</table>
Copyright Infringement Notifications

Yearly Totals Since 2001

- Number of DMCA Notices

Single Data Contact Source
UAOnline

Welcome, Karl E. Kowalski, to UAOnline!
Last web access on Sep 06, 2013 at 12:51 pm

Two Week Statistics:

21,000 address updates
19,600 phone updates
15,000 new cell phone numbers not previously in banner

Your contact information (address, email, phone) may be missing or out-of-date. Please click here to update.

Your contact information

Please ensure the University can reach you by updating and/or confirming your contact information below. In order to retain current contact information for its students and employees, the University will periodically prompt you to update this information.

Mailing Address is used for student-related correspondence such as financial aid information, as well as other University-related purposes. Phone numbers and email addresses are used to contact employees and students for University-related matters, including notification of campus emergencies. HR Mailing Address is used for employee-related correspondence such as pay and benefit information, W-2s, etc. Please refer to the “How is this used?” links below for more detail.

Mailing Address
1575 Golden View Dr
Fairbanks, Alaska 99709-6219

Student Preferred Email
kekowalski@alaska.edu

Phone Numbers
Cell Phone: Daytime: Evenings:

Employee - HR Mailing Address
1575 Goldenview Drive
Fairbanks, Alaska 99709

Employee Email
kekowalski@alaska.edu

Billing Address

How is this used?
1575 Golden View Dr
Fairbanks, Alaska 99709

University Email
kekowalski@alaska.edu
kekowalski@alaska.edu

How is this used?
Informational Resources:

Security Standards & Best Practices

Published Standards

- Acceptable Use of Online Resources policy (.pdf)
- Downloading Music & Movies (.pdf)
- UA Cloud Computing Guidelines April 2012 (.pdf)
- UA Guidelines for the Use of Social Media Final (.pdf)

Data and Admin Policies

- Accounting and Administrative Manual Section 100: Accounting and Finance Administrative Policy for Payment Card Industry (PCI) (.pdf)
- Bulk Document Shredding (.pdf)
- Data Classification (.pdf)
- Data Retention and Disposition Schedules

Security Policies

- ID Theft Program (.pdf)
- Information Security Definitions & Terminology (.pdf)
- Minimum Security Standard for Desktop Systems (.pdf)
- Mobile Device Security (.pdf)
- Remote Access Security Requirements (.pdf)
- Standards for System Logging (.pdf)

Privacy Policies

- BoR & University Policy on FERPA (.pdf)
- University of Alaska HIPAA Privacy Policies and Procedures (.pdf)
Questions or Comments