AGENDA
2011 University of Alaska
Health & Welfare Vendor Summit

Wednesday, February 9, 2011

Lockton Dunning Office
717 N. Harwood
Dallas, Texas

Objective of Vendor Summit:
Discuss and brainstorm ideas on how the University’s vendors can better work together to add value thru:

- Integration of information to assist large claimants, individuals in disease management and wellness programs
- Improving the health of University employees
- Educating employees on wellness and plan design

8:30 a.m. Welcome and Introductions
9:00 a.m. University of Alaska Business Update
  - Current State (large claims, FY12 costs & Future Costs
  - Wellness (IHP) Results
10:00 a.m. Break
10:10 a.m. Health & Welfare Overview of Experience and Challenges
  - FY 12 Plan Design
  - Pre-Enrollment Needs from Vendors
  - Introduce University Communication Plan
11:20 a.m. Break
11:30 a.m. Lunch
12:00 p.m. Breakout for Brainstorming – Topic #1
1:30 p.m. Break
1:45 p.m. Breakout for Brainstorming – Topic #2
4:00 p.m. Summary of Ideas/Next Steps
5:30 p.m. Adjourn

Thursday, February 10, 2011
8:30 a.m. Tour of Office
9:00 a.m. Recap of Vendor Summit, Communications Plan, Call Center & Next Steps
11:15 a.m. Break
11:30 a.m. Compliance (Jeff Lowry)
12:00 p.m. Lunch
1:30 p.m. Demonstration of InfoLock (Josh & Dr. Levy)
2:30 p.m. Update communication plan for plan changes (Amy Lichtenwalter)
4:30 p.m. Future meetings

Breakouts

**Topic #1**
How to better integrate vendors information for large claimants, disease management, wellness and preventive services?
- Understanding of what is currently happening with vendors and how they are using the data
- How can VSP better integrate with Alere (DM vendor) to identify at risk employees
- How can WIN better integrate with Alere and Alere with WIN
  - Integration of WIN biometric data with Alere
• How can Premera better integrate with Alere
  o Integration of claims information, case management information for large claimants
  o Identification of individuals that need additional support with maintaining and improving health, follow-up care, selecting doctors and facilities
• How can Caremark better integrate with Alere
  o Identification of individuals that need additional support with maintenance drugs, improving health, follow-up care
  o How to provide support to large claimant or individual identified as at risk to help with drug compliance and importance, drug costs (lower cost drugs), avoid unsafe drug interactions

**Topic #2:**
How to integrate and coordinate the vendor communications with the University’s short and long-term communication plan:

- How to reach identified at-risk employees
- How to educate employees on plan design, wellness, tools and resources
  - How to help with pre-enrollment (Customer Service & Tools)
- How to measure success of communication(s)?
  - What communication capabilities does each vendor have?
  - How have they integrated communications with other vendors for other clients?
  - What is the most effective way to communicate to the University of Alaska population?