



Dear Audio Conferencing Customer:

The University of Alaska has completed another successful bid process for systemwide audio conferencing services. Effective the 18<sup>th</sup> of August Encounter Collaborative will be our new audio service provider.

The transition to Encounter Collaborative is scheduled to be completed by the 31<sup>st</sup> of August. Information concerning the transition is on the OIT Support Center web page at:

<http://www.alaska.edu/hat/web/HD/Audio/Audio.xml>

We encourage you to refer to this page frequently. If you are part of UAA, UAF, or the UAS system, you may contact your central Help Desk or Support Center for specific information concerning your local campus.

Thank you for your patience in this process to provide the University of Alaska with an efficient and cost effective solution to audio conferencing.

Tim Larrabee  
OIT/User Services Director

Steve Smith  
Chief Information Technology Officer