



Computing Help Desk

The Computing Help Desk is staffed Monday through Friday from 7:30 a.m. to 7:30 p.m., and from 10 a.m. to 6 p.m. Saturdays and Sundays. Feel free to contact our Help Desk for information about any of UAF's computing or networking systems. You can reach us the following ways:

Phone 474-6564 from Fairbanks and the surrounding area

Phone 1-800-478-4667 within AK, outside of Fairbanks

Email: fxhelp@uaf.edu

Visit: 401 Rasmuson Library

E-mail Accounts

E-mail accounts are available to all UAF students, faculty and staff. Accounts are automatically created upon UAF enrollment or hire. New students and staff may find out their user name and set their initial password by going to:

<http://weblookup.uaf.edu/>

If you need further assistance, bring your Polar Express card and visit the Computing Help Desk.

Usermin E-mail Account Utilities

E-mail utilities for changing passwords, forwarding e-mail, and setting vacation messages, may be accessed at:

<https://fnabc.email.uaf.edu>

(where "fnabc" is replaced with YOUR user name.)

WebMail Accounts

In order to use webmail you must have an e-mail account. If you have a UAF e-mail account you already have access to UAF's webmail package, SquirrelMail. You can connect to it using any web browser anywhere you have internet access.

Go to: <http://webmail.uaf.edu>

Computer Lab Hours

319 Bunnell Building

Monday - Thursday 7:30 AM - 12:00 AM

Friday 7:30 AM - 10:00 PM

Saturday 10:00 AM - 8:00 PM

Sunday 12:00 PM - 12:00 AM

Rasmuson Library Node

Open 23 hours; closed 1 hour for cleaning.

Consultant on duty:

Monday - Friday 9:00 AM - 7:00 PM

UAF Web Site

<http://www.uaf.edu>

Computing Help Desk

<http://www.uaf.edu/dcc/helpdesk/>

(Check out the **Documentation** link.)

Division of Computing & Communications Web Site

<http://www.uaf.edu/dcc/>

Find New User Name

<http://weblookup.uaf.edu/>

Change E-mail Password and other Usermin Utilities

<https://fnabc.email.uaf.edu>

where "fnabc" is replaced with
YOUR User Name

UAF WebMail

<http://webmail.uaf.edu>

Computer Labs

<http://www.uaf.edu/dcc/labs/>

Training Seminars

<http://www.uaf.edu/dcc/training/>

Software Download Site

<http://www.uaf.edu/dcc/ftp/>

Computing Policies & FAQ

<http://www.uaf.edu/dcc/faq.html>