



## **FY08 OIT RECHARGE BILLING RATES**

### **Meeting Maker (173071-60409): Calendaring Services**

Meeting Maker is a calendar-based scheduling solution for university personnel and resources (projectors, rooms, etc.). This application is available over the internet using a java-enabled web browser or workstation client software. Recurring, hands-on training is delivered throughout the year. This service is billed annually.

New Client Accounts	\$75
Renew Client Accounts (UAF)	\$26* includes \$2 resource administration rate
Renew Client Accounts (SW)	\$24
Account Administration (Resources)	\$2
Outlook Connectivity	\$7

### **Servers (173047-60408): Shared Storage and Server Administration & Backups**

The Server Recharge Center provides services in the areas of shared file services for Windows servers and basic server administration of department owned server(s) as well as backup and maintenance of department owned server(s). These services provide UAF departments the ability to easily share files and printers while removing the need to have accumulated space on local drives. Server administration is typically separately organized through a Service Level Agreement (SLA) with OIT, which can be organized through Infrastructure Technology Services (Managers David DeWolfe and/or Ricky King). Shared storage services are billed annually based on a storage capacity "pull" done in July (beginning of fiscal year). Server administration is billed annually and ad hoc for additional or specialized services as agreed upon in the signed SLA.

#### ***Shared Storage***

Shared File Server – First Gb of Storage	\$500
Shared File Server each additional Gb	\$50
<i>Volume Discount: 50% cap for 100+ Gb</i>	<i>50% cap on cost increase over FY07 charge where significant cost increases are present for large volume users</i>

#### ***Server Administration (via SLA)***

Maintenance Department Owned Server(s)	\$250/server
Backup Department Owned Server	\$90 (3 backup tapes at \$30/ea.; adjusted as needed)

### **Software Applications (173074-60420): Website Design and Consulting**

This recharge center provides website design and consulting services as well as application design and/or development. This service is billed based ad hoc requests through OIT Core Applications (Manager Bill Wakefield).

Website Design and Consulting	\$60/hr
Application Design and/or Development	\$70/hr

### **OIT Campus Technology Services (CTS) (173076-60423): Web Streaming and Video Production**

The CTS Recharge provides video taping, video editing, video production, web streaming, and special event technical support to UAF students, faculty, and staff in conjunction with UAF's academic mission. This service is billed based on ad hoc requests through OIT Campus Technology Services (Manager Michael Scott).

Video Production	\$60/hr
Video Editing	\$30/hr
Videotape & Web Streaming Event	\$60/hr
Video Production (Hardware Use/Rental)	\$60/hr
DVD Duplication	\$20/hr
Event Technical Support (Video)	\$60/hr
General Special Event Support	\$20/hr



OFFICE OF  
**Information Technology**



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**Video Conferencing (171002-80168): Video Conferencing Services**

The mission of video conferencing is to provide the University of Alaska System with the highest quality video conferencing services possible. Use is primarily for academic and administrative entities and accommodates UA instructional distance educational needs, guest speakers, faculty training, departmental briefings, large scale system-wide meetings, and UA applicant interviews. This is a system-wide service and is funded via MAU contributions as determined by SW and as approved by the UA Business Council each year. This service is billed annually.

**Telephone Services (173003-40010, 50254, 50255, 50256, 50257): Telephone Services and Labor**

OIT Telephone Services provides telephone services, installation and maintenance to UAF students living in the dorms, faculty, and staff. Telephone services also provides cabling and Ethernet connections jointly with OIT Networking. This service is billed annually and monthly for tolls, moves, adds, and changes.

Technician Labor (Internal)	\$50.00/hr
Technician Labor (External)	\$66.85/hr
Student Labor	\$10.00/hr

**TELEPHONE EQUIPMENT (ANNUAL CHARGES)**

2.4 GHZ phone	\$205.96	Circuit 2-wire	\$86.40
I2004 phone	\$205.96	Circuit 4-wire	\$118.80
2006 phone	\$184.25	DID Telephone Number	\$97.97
2008 phone	\$207.00	Campus Only Phone Number	\$40.50
22 button module	\$72.00	Extension Phone (Same Building)	\$32.40
2500 phone	\$180.00	Extension Phone (Second Building)	\$86.40
2616 phone	\$216.76	Fiber (Single Mode/Meter)	\$0.09
3902 phone	\$203.26	Fiber (Multi Mode/Meter)	\$0.06
8003/8004 phone	\$180.00	Forwarding Service	\$97.97
8009 phone	\$188.24	Headset	\$21.60
8314 phone	\$203.26	Lease Cable – OPX	\$259.20
ACD Queue	\$97.97	Lease Cable – Conditioned Line	\$518.40
ACD Queue-2	\$40.50	Ring Alert	\$10.80
ACS 2-wire	\$576.00	Special Trunk Number	\$216.00
ACS Line	\$476.40	Trunk Route	\$1512.00
Analog Line	\$167.62	4 minute voicemail	\$0.00
Analog LTD	\$14.54	7 minute voicemail	\$21.60
Announcement	\$151.20	10 minute voicemail	\$32.40
Circuit ACS	\$1740.00	15 minute voicemail	\$43.20
Circuit DST	\$216.00	20 minute voicemail	\$54.00
Circuit T1	\$972.00	Voice Menu	\$194.40

OIT will be asking for confirmation of all department administrative contacts and/or fiscal officers, and department funds/orgs for billing purposes in August of FY08. Annual bills for Calendaring (MeetingMaker), Telephone Services, and Server/Shared Storage will be processed in August of FY08.