



November 1, 2007 - ITC Audio Conference – Notes & Action Items

<u>MAU/Department</u>	<u>Represented By</u>	<u>Guests</u>
CITO	X Jim Durkee for Steve Smith	Fred Smits, OIT
UAS – IT	X Mike Ciri	Mike Brase, OIT
UAS – Egan Library	X Carol Hedlin	Kerry Digou, OIT
UAF – IT	X Karl Kowalski	Heather Swanson, UAS Staff Alliance
UAF – Rasmuson Library	James Huesmann	
UAA – IT	Rich Whitney	
UAA – Consortium Library	X Steve Rollins	
SW – Controller	Myron Dosch	
SW – Student & Enrollment	Saichi Oba	
UA Faculty Alliance	X Chuck Craig sitting in for Marsha Sousa, Anne Bridges (alternate)	

<u>Topic</u>	<u>Lead/Guest Speaker</u>	<u>Attachment</u>
RCA Ruling on 911 Service Reviewed RCA order regarding E911 service. Discussed options of how UA could be in compliance if municipalities in Alaska took action on this order. Ciri expressed support in moving forward and exploring options of a statewide contract. Rollins shared that UAA is working to accurately map phone locations through VoIP. <u>ACTION:</u> Revisit in 3 months at ITC.	Fred Smits	1
Network Backup Brase explored options to diversify network connections between UA sites for added reliability/redundancy. Brase had positive discussions about this with ACS and WCI (current network providers). ACS offering a no-charge redundant DS3 connection between Anchorage and Fairbanks (through GCI). Circuit would be permanently in place for UA for immediate rollover (not for primary use). Also working with WCI to explore options to having one of UA's two circuit lines go to Anchorage and Fairbanks instead of only Fairbanks (no additional annual costs – may be some one-time costs for the transition). AT&T could provide a frame relay (non-fiber) for \$310,000 per year. Brase recommends pursuing options available from ACS and WCI. <u>ACTION:</u> OIT to obtain CITO approval to move forward on no-cost options from ACS and WCI with a target to test fail-over performance during the semester break. Brase will send out a diagram and brief write up of options for the ITC.	Mike Brase	
Email Notifications Background: President Hamilton looking for a way to communicate with UA system via email. Currently there is a process for this through Public Affairs. Durkee discussed the need to expand this ability for notifications during an emergency. Durkee recommends putting an IT team together to work with Cam Carlson (SW Risk Management). Ciri- there are two UA teams already in place (executive level and a broader level); probably need a subcommittee of the broader level team. <u>ACTION:</u> Durkee will contact Kate Ripley/Cam Carlson to see who they would want appointed to this team.	Jim Durkee	
Business Requirements for UA Network Discussed level of need for network reliability for critical business services. Ciri suggests including maintenance windows in metrics related to network reliability. <u>ACTION:</u> Durkee will send follow discussions on this topic up to ITC via email.	Jim Durkee	2
Requirements for Students to Access Technology Postpone discussion to next ITC meeting.	Jim Durkee	
Security Review Discussed report from CH2M Hill. <u>ACTION:</u> Digou will provide updated copy of presentation (without sections blocked). If there are questions, contact Kerry Digou.	Kerry Digou	3

Via Audio: 1-800-893-8850 *6452400*

Educause Conference Recap
Brief discussion of sessions attended.

Jim Durkee

Other Items/Future Topics

Ciri expressed interest in discussing what each MAU is doing for academic technologies at the next meeting. Also, suggested a follow up with ETT's questions about software licensing.

Next ITC Meetings

December 13, 2007	May 1, 2008	October 2, 2008
January 10, 2008	June 5, 2008	November 6, 2008
February 14, 2008	July 10, 2008	December 11, 2008
March 6, 2008	August 7, 2008	
April 3, 2008	September 4, 2008	

Board of Regent's Meetings

November 6, 2007 (Fairbanks)
 December 5-6, 2007 (Anchorage)
 January 18-19, 2008 (Retreat @ Anchorage)
 February 6-7, 2008 (Juneau)
 April 16-17, 2008 (Ketchikan)
 June 18-19, 2008 (Anchorage)
 September 17-18, 2008 (Anchorage)
 November 5, 2008 (Fairbanks)
 December 3-4, 2008 (Fairbanks)

Business Council Meetings

November 7, 2007 (Video)
 November 30, 2007 (Fairbanks)
 January 8, 2008 (Video)
 February 12, 2008 (Video)
 March 4, 2008 (Juneau)
 April 2, 2008 (Video)
 May 6, 2008 (Video)
 June 10, 2008 (Anchorage)
 July 9, 2008 (Video)
 August 5, 2008 (Video)
 September 2, 2008 (Fairbanks)
 October 1, 2008 (Video)
 November 11, 2008 (Video)
 December 9, 2008