

Athletics-Facilities, Operations Programs
Core Competencies

Behavior	Series	Course Title	Course #	Approx. Duration
*Courses taken from Environmental, Health & Safety, and Transportation Courseware <input type="checkbox"/>				
(This content can only be ordered through a Compliance Specialist.)				
Business Inventory				
Planning				
Operations Management				
Quality Assurance				
Emergency Response				
		Logistics Management		
		Inventory Management	OPER0322	<u>3</u>
		Certified Manager of Quality/Organizational Excellence		
		Leadership	oper_04_a01_bs_enus	<u>2.5</u>
		Team Dynamics	oper_04_a02_bs_enus	<u>2</u>
		Developing and Deploying Strategic Plans	oper_04_a03_bs_enus	<u>2.5</u>
		Managerial Skills and Abilities	oper_04_a04_bs_enus	<u>2.5</u>
		Communication Skills and Project Management	oper_04_a05_bs_enus	<u>2</u>
		Quality Systems, Models, and Theories	oper_04_a06_bs_enus	<u>2</u>
		Problem Solving and Process Management Tools	oper_04_a07_bs_enus	<u>2.5</u>
		Measurement: Assessment and Metrics	oper_04_a08_bs_enus	<u>1.5</u>
		Business Execution		
		Foundations for Business Execution	LEAD0151	<u>7</u>
		Creating a Business Execution Culture	LEAD0152	<u>8</u>
		Business Execution in Action	LEAD0153	<u>5</u>
		How to Write an Effective Internal Business Case		
		Preparing a Business Case	comm_01_a01_bs_enus	<u>2.5</u>
		Writing a Business Case	comm_01_a02_bs_enus	<u>2.5</u>
		Presenting Your Case	comm_01_a03_bs_enus	<u>2.5</u>
		Operations Curriculum		
		Total Quality Management: Fundamentals	en_US_44851_ng	<u>3</u>
		Total Quality Management: Principles	en_US_44852_ng	<u>3</u>
		Total Quality Management: Implementation and Tools	en_US_44853_ng	<u>2</u>
		Operations Management: Fundamentals of Operations Management	en_US_44721_ng	<u>4</u>
		Operations Management: Operations Components	en_US_44722_ng	<u>2</u>
		Operations Management: Operations Management Tools	en_US_44723_ng	<u>2</u>
		Quality Management: The Quality Management Process	en_US_44711_ng	<u>2</u>
		Quality Management: Quality Management Tools	en_US_44712_ng	<u>3</u>
		Quality Management: Business Process Improvement	en_US_44713_ng	<u>4</u>
		*Safety and Health		
		Accident Investigation and Reporting	SAH0402	<u>1</u>
		Behavior-based Safety for Supervisors	SAH0405	<u>1</u>
		Emergency Response	SAH0422	<u>1</u>
		First Aid--Basic	SAH0429	<u>1</u>

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		First Aid--CPR	SAH0431	<u>1</u>
		First Aid--Medical Emergencies	SAH0432	<u>1</u>
		Workplace Safety Orientation	SAH0486	<u>1</u>
		Creativity and Innovation in the Workplace		
		The Foundations of Creativity and Innovation	PD0031	<u>4.5</u>
		Generating Creative and Innovative Ideas	PD0032	<u>3.5</u>
		Evaluating Creative and Innovative Ideas	PD0033	<u>3.5</u>
		Implementing Creative and Innovative Ideas	PD0034	<u>5</u>