

AFHCAN Telemedicine User Satisfaction Questions

Question asked of Consulting Providers:

- 1) Did viewing this telemedicine case/image affect PATIENT TRAVEL for diagnosis or treatment of this case (compared to a phone consult)?
 - It prevented patient travel
 - It caused patient travel
 - It had no effect on patient travel

Questions asked of Referring Providers:

- 2) For this case, rate the following statement: I am COMFORTABLE creating a telemedicine case.
- 3) For this case, rate the following statement: Telemedicine helps me COMMUNICATE with a doctor.
- 4) For this case, rate the following statement: The telemedicine system played a role in EDUCATING THIS PATIENT.
- 5) For this case, rate the following statement: Telemedicine makes my JOB MORE FUN.
- 6) For this case, rate the following statement: Telemedicine improved PATIENT SATISFACTION.
- 7) For this case, rate the following statement: Telemedicine will improve the QUALITY OF CARE for this patient.
- 8) For this case, rate the following statement: I am SATISFIED with how the EQUIPMENT worked.
- 9) For this case, rate the following statement: The SOFTWARE is EASY TO USE.
- 10) For this case, rate the following statement: Telemedicine is a WASTE OF TIME for me and this patient.
- 11) In creating this case, what did you have the most DIFFICULTY with?

Response choices, items two through 11:

1 - Strongly Disagree; 2 – Disagree; 3 – Neutral; 4 – Agree; 5 - Strongly Agree