A Voice Mail Indicator Light

The Voice Mail Indicator Light, which is located on the back of the handset, will turn red when there is a new message in your voice mailbox.

Keep in mind that with Unified Messaging, the voice mail messages you can listen to from your phone are the same messages that you can listen to from your email. So, if you listen to a message from your email, the voice mail indicator light will turn off on your phone.

B Phone Line/Speed Dial Buttons

The 7945 provides direct access to two telephone lines, or a combination of phone lines and speed dials. Most people will only have one of these two buttons activated when they receive their new phone.

- If you handle incoming calls for another person, the second button may correspond to that other phone line.
- Otherwise, you may request to have the other button tied to a speed dial number.

C Display Button

Indicates when phone is in power-saving sleep/inactivity mode (button is lit), and can be used to awaken the display. Inactivity period is configured by the system administrator.

D Screen Navigation Keys

The Screen Navigation keys can be used to scroll through and interact with menus on the display screen.

Once you have navigated to the desired option using the four arrow keys...

Use the check mark key in the center to select your choice.

E Soft Keys

There are four interactive soft keys that can be used to guide users through call features and functions. The soft key options change depending on the current action or operation.
**A. LCD Screen**
The LCD screen displays information such as line/call status, phone numbers, and active soft key descriptions.

**B. Foot-Stand Adjustment Button**
By pressing and holding in the foot-stand release lever, you can increase or decrease the angle at which the phone is sitting from the surface on which it is resting.

**C. Directories button**
This button provides the user with access to phone directories. All users will have access to the directory, which will contain numbers assigned to faculty and staff-members who have desk phones.

**D. Settings button**
The Settings button provides access to phone settings such as display contrast and ring type.

**E. Help button**
The Help button activates the Help menu, which allows users to access information on the phone’s keys, buttons, and features.

**F. Services button**
The Services button allows users to quickly access diverse information such as weather, stocks, quote of the day, or any available Web-based information.

**G. Messages button**
This button provides easy access to the Unity voice-mail system. If you press this button from your phone, it will automatically recognize the extension you are calling from, and will only prompt you for your password.

To access a different mailbox using this button, when prompted for your password, instead press the “*” key, followed by the mailbox extension you are trying to access. The system will then prompt you for the password associated with that mailbox.
**Volume button**

When the phone is On Hook, this key can be used to increase or decrease the volume of the ringer. When a call is active, pressing this key will change the volume coming across the handset, headset, or speakerphone.

**Headset button**

This button is used to activate or inactivate a headset when one is plugged in.

**Mute button**

The Mute button can be used to toggle the Mute option on and off.

**Speaker button**

This button turns on and off the Speaker option on the phone, allowing the user to be heard on a call without using the handset or a headset.
Phone Overview: Cisco IP 7965

On Hook Soft Keys
When the receiver is on the hook, the following soft key options are available:

- **Redial**
- **New Call** — Press to make a new call
- **CFwdALL** — With the phone on the hook....

1) Press the **CFwdALL** key  
2) Dial the number to which you want incoming calls forwarded. The display will show "Forwarded to XXXX".  
3) To remove the Forward All Calls feature, press the **CFwdALL** key once.

On Call Soft Keys
When the receiver is on a call, the following soft key options are available:

<table>
<thead>
<tr>
<th>First screen</th>
<th>Third screen</th>
</tr>
</thead>
<tbody>
<tr>
<td>1-Hold</td>
<td>1-Select</td>
</tr>
<tr>
<td>2-End Call</td>
<td>2-Join</td>
</tr>
<tr>
<td>3-Transfer</td>
<td>3-Direct Traffic</td>
</tr>
<tr>
<td>4-more (takes you to 4th screen)</td>
<td>4-more (takes you to 2nd screen)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Second screen</th>
<th>Fourth screen</th>
</tr>
</thead>
<tbody>
<tr>
<td>1-Park</td>
<td>1-VidMode</td>
</tr>
<tr>
<td>2-Conf</td>
<td>Not Used</td>
</tr>
<tr>
<td>3-ConfList</td>
<td></td>
</tr>
<tr>
<td>4-more (takes you to 3rd screen)</td>
<td></td>
</tr>
</tbody>
</table>

On Hold Soft Keys
When a call is on hold, the following soft key options are available:

<table>
<thead>
<tr>
<th>First screen</th>
<th>Second screen</th>
</tr>
</thead>
<tbody>
<tr>
<td>1-Resume</td>
<td>1-Select</td>
</tr>
<tr>
<td>2-New Call</td>
<td>2-Join</td>
</tr>
<tr>
<td>3-DirTrfr</td>
<td>3-blank</td>
</tr>
<tr>
<td>4-more (takes you to 2nd screen)</td>
<td>4-more (take you to 1st screen)</td>
</tr>
</tbody>
</table>