Welcome

Welcome!

We're delighted that you've chosen Fuze as your collaboration solution.

We encourage you to get started right away with Fuze. Every journey begins with a single step, and here are a few that will get you moving quickly:

1. Download Fuze Meeting
2. Schedule a meeting
3. Upload your content
4. Start Fuzing

In the following pages you'll learn the training options available to you in Fuze EDU, as well as some tips and best practices to equip you with Fuze fundamentals.

We are so excited to have you on board, and we want each one of your Fuze meetings to be outstanding. Always feel welcome to reach out to us for any help you may need.

Best,

Customer Success Team
Fuzebox

FUZEBOX® | Let's Get Started

The best way to learn Fuze is to use Fuze.
Before hopping into a live session with our Corporate trainers, we suggest users start familiarizing themselves with the platform. The resources below are a great place to get started**.**

Get Started Now

On-Demand Materials: A one stop shop from login to sign out and everything in between

Quick Start Guides: In a hurry? Quick and easy PDF's to get you up and running in no time

Once you've got your feet wet, it's time to go pro!
Sign up below for training sessions with our exceptional training team:

Live Training Sessions

Daily Live Webinars: Our Corporate Trainers cover a different application each day. See next page for full details.

If you ever need technical assistance or real-time support, we are here to help. Our Customer Care Team is available 24 hours a day, 5 days a week

Fuzebox Customer Care:
Email: care@fuzebox.com
Call: (415)692-4800 or (800)844-4118

FUZEBOX® | Live Training

Get your PHD in Collaboration

Participate in a live training session with a rockstar Fuze corporate trainer

Monday- Tablet Devices : **Register Here**

Are you always on the go? This class will equip you with the skills you'll need to host a Fuze Meeting from your tablet device.

Tuesday- Getting Started on a PC : Register Here

New to Fuze Meeting? This class will cover the ins and outs of hosting and attending more productive meetings with Fuze!

Wednesday- Advanced Hosting on a PC : Register Here

Already know the basics and want to take it to the next level? Our advanced hosting class will teach you how to Fuze like a pro.

Thursday- Getting Started on a Mac : Register Here

Are you a Mac? This class will cover the ins and outs of hosting and attending more productive meetings with Fuze!

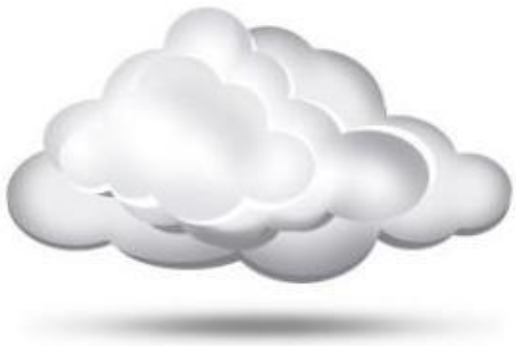
Friday- Advanced Hosting on a Mac : Register Here

Ready to become a Fuze expertOur advanced hosting class will teach you how to Fuze like a pro.

--All Sessions are 60 minutes and offer a QA following the course--

Want a more personalized session? Contact corporatetraining@fuzebox.com

FUZEBOX® | Best Practices



Take Control of your Cloud

Fuze is completely dependent on your Internet connection, so the better your connectivity; the smoother your meeting will run.

- Connect to a strong signal, if possible “wire-in”
- Shut down any unused applications/programs
- Check your bandwidth (speedtest.net)
- Host your meetings in a quiet, unpopulated area

FUZEBOX® | Best Practices

Exceptional Audio Experiences

Hearing and being heard is the most important aspect of a meeting. The following tips will ensure that your message is crystal clear every time.

- Shut down any unused applications/programs
- Join audio only once and on one device at a time
- Use landline dial-in for poor bandwidth/connectivity
- Use a headset with echo cancellation when possible

FUZEBOX® | Best Practices

Take Your Content to the Cloud

Fuze Meeting supports a wide variety of file formats, use these tips to ensure that your content is crisp and ready

- Load content prior to your meeting so you can hit the ground running
- Include the date or version # when uploading revisions
- The smaller the file, the faster upload time; compressing saves time but cuts quality
- Do not embed video or include animations

How do We Fuze?

Mobility

If you have cloud access, you have Fuze. Run meetings, video conference, and share your screen on the go all from your tablet or mobile phone.

Interoperability

With Fuze's interoperability technology, every device gets the same VIP treatment. All that without requiring any costly hardware, software, or video encoding.

Rich Media Sharing

Upload, stream and share gigantic files without a hitch. Zoom in and out rapidly or pan across your screen at lightning speed without compromising quality or pixilation.

Service

With around-the-clock customer care, and a customer success team that's ready at the drop of a hat, we maintain the highest level of support for our current and prospective clients. .

Security

When it comes to meeting security, you want the big guns. Our technology supports the same security standards required by banking and healthcare industries, as well as the Federal government. We're talking some seriously heavy-duty security here.

Scalability

With around-the-clock customer care, and a customer success team that's ready at the drop of a hat, we maintain the highest level of support for our current and prospective clients.

QUESTIONS?

We're Always Happy to Help

Customer Care Team

800.844.4118
Link: www.Fuzemeeting.zendesk.com/home
Care@fuzebox.com

TRAINING AND E-LEARNING

Corporate Training
415.692.3455
Link: www.fuzebox.com/support/fuze-ed
corporatetraining@fuzebox.com