



OFFICE OF
Information Technology



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Telecommunication Services: Voice & Data

This service includes installation, repairs and restoration to telephone (including voice mail), cable TV or data cabling. This service is billed annually for telephone equipment rental, dial tone, support and network infrastructure. This service is billed monthly for long distance tolls, moves, adds and changes. OIT is beginning a planned transition to converged telecommunication and network services, Voice Over IP (VoIP), desktop video and data services.

Technician Labor (Internal) **\$80/hr** Technician Labor (External) **\$110/hr**

VOICE SERVICES (ANNUAL CHARGE)

Analog Line (Credit Card, Fax)	\$205	2616 Digital 16-Line Phone	\$250
2500 Analog Single Line Phone	\$250	VoIP 2-Line 100 Mb Phone	\$200
8004 Analog Single Line Phone	\$250	VoIP 6-Line 100 Mb Phone	\$250
8314 Analog Single Line Phone	\$250	VoIP 2-Line Gb Phone	\$250
3902 Digital Single Line Phone	\$250	VoIP 6-Line Gb Phone	\$275
2008 Digital 8-Line Phone	\$250		

MONTHLY CHARGES

Long distance (in AK)	\$.15/min
Long distance (interstate)	\$.04/min

DATA SERVICES (ANNUAL CHARGE)

Network Infrastructure	\$69/FTE
VoIP Project Financing	\$46/FTE

**FTE count is based on HR Banner pull and includes full-time and part-time employees only*

For more information about the UAF Infrastructure & VoIP Project please visit www.alaska.edu/oit/about/reports/voip/

Video Conferencing Services

Video conferencing services are for academic and administrative needs including instructional eLearning, guest speakers, faculty training, departmental briefings, large scale system-wide meetings, and UA applicant interviews. This is a system-wide service funded via MAU cost share model based on use of service and is approved by the UA Business Council each year.

Video Conference Room Design Consulting	NO CHARGE
VCS Tech Rate for Room Installation & Configuration	\$80/hr
<i>*Departments are responsible for purchasing all hardware, equipment and peripherals</i>	

Computer Lab Builds: Labor & Software Licenses

OIT Desktop technicians will charge time and materials to customers for computer lab builds and/or other special computer projects. Lab builds are typically project based and are ad hoc based on department request. Lab builds may include software installation, licensing and/or computer equipment refresh. Other requested licenses as applicable are a direct pass through of the software expense.

Desktop Technician Time	\$80/hr
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Conference & Event Support

OIT Technician support and materials for conferences and/or large-scale meetings. This may include set-up of registration or email kiosks, multi-media projector support and conference recordings.

Technician Support	\$80/hr
<i>*Departments are responsible for purchasing any consumables required for the support of the event</i>	