

Alaska Collaborative Leadership Series

Introduction to Mediation Skills

Resource Solutions is a program of the University of Alaska Anchorage's Office of Community Partnerships (OCP). Over 900 people have participated in Resource Solutions' highly interactive workshops over the past 9 years. With funding and guidance from both private and governmental agencies, the Alaska Collaborative Leadership Series was developed.

April 23-24, 2008: Introduction to Mediation Skills

During this workshop, participants learn to distinguish among alternative dispute resolution processes including collaborative problem solving, interest-based negotiation, and mediation. While participating in small group role plays, they learn the steps in the mediation process and practice using their mediation skills.

All workshops are conducted for two days and are held from 8 a.m. to 5 p.m. Additional information and registration forms are on our website at:

<http://www.uaa.alaska.edu/resourcesolutions>

Please fax completed registrations to 786-1700. If you have questions, please call Jane Oakley, Resource Solutions Training Coordinator, at 786-6374, or email her at anjeo@uaa.alaska.edu

Customized Training

Resource Solutions offers the above customized skills-building workshops for individual organizations, agencies, and regional groups along with:

- Myers-Briggs Type Indicator and Interpersonal Communications*
- Teambuilding*
- Training Needs Assessment*
- Customer Service*
- Strategic Planning*
- Conflict Management*