# UNIVERSITY OF ALASKA CORRECTIVE ACTION PLAN YEAR ENDED JUNE 30, 2019

## U.S. Department of Education

The University of Alaska respectfully submits the following corrective action plan for the year ended June 30, 2019.

Audit period: July 01, 2018 to June 30, 2019

The findings from the Schedule of Findings and Questioned Costs are discussed below. The findings are numbered consistently with the numbers assigned in the schedule.

#### FINDINGS—FINANCIAL STATEMENT AUDIT

There are no financial statement findings in the current year.

#### FINDINGS—FEDERAL AWARD PROGRAMS AUDITS

## U.S. Department of Education

2019-001 Student Financial Aid Cluster – CFDA No. 84.SFA

Recommendation: We recommend that the registrar and the student financial aid office of the University of Alaska Fairbanks work together to ensure all student status changes are reported to National Student Loan Data System for Students (NSLDS) within the required timeframe.

Explanation of disagreement with audit finding: There is no disagreement with the audit finding.

Action taken in response to finding: The incident(s) noted for University of Alaska Fairbanks has been reported to Registrar's Office for evaluation and review of reporting time frames. The Registrar has assigned the student status reporting responsibility to the Records Manager, who has now been trained on running the NSLDS ERROR report, which will list discrepancies between the University's student records and NSLDS student records. The Registar's Office has established a new reporting timeframe that will ensure all students with status changes are reported accurately, in a timely manner.

Name(s) of the contact person(s) responsible for corrective action: Deanna Dieringer, Mike Earnest

Planned completion date for corrective action plan: Completed

### U.S. Department of Education

2019-002 Student Financial Aid Cluster – CFDA No. 84.SFA

Recommendation: We recommend that the student financial aid offices of University of Alaska Anchorage and University of Alaska Southeast work to ensure disbursements are reported to Common Origination and Disbursement website within 15 days of the disbursement date

Explanation of disagreement with audit finding: There is no disagreement with the audit finding.

# UNIVERSITY OF ALASKA CORRECTIVE ACTION PLAN YEAR ENDED JUNE 30, 2019

Action taken in response to finding: The incident(s) noted for University of Alaska Anchorage and University of Alaska Southeast were due to staff turnover resulting in inconsistent reporting during an isolated timeframe. The Financial Aid Offices have established reporting timeframes within the separate offices.

University of Alaska Anchorage has an established twice-weekly loan and grant origination and disbursement reporting schedule to Common Origination and Disbursement website, adjusted during peak periods and to include ad hoc reporting on key dates such as payment deadlines, end of semester and end of award year.

University of Alaska Southeast established at least once a week loan and grant origination and disbursement reporting schedule to Common Origination and Disbursement website.

Name(s) of the contact person(s) responsible for corrective action: Shauna Grant, Janelle Cook

Planned completion date for corrective action plan: Completed

If the U.S. Department of Education has questions regarding these plans, please call:

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